

# FINANCIAL COUNSELOR CERTIFICATION TRAINING *Michigan Enhanced Program*

## Become a CUNA Certified Credit Union Financial Counselor

As a Certified Credit Union Financial Counselor (CCUFC), you will be ready and able to help members reach their financial goals.

## Michigan Enhanced Financial Counseling Training Program

Combines the low cost and convenience of a self-study course with additional web and group training for a comprehensive learning experience.

## Free Enhancements: Group Training, Testing and Support

The Michigan Credit Union Foundation funds the program enhancements which include:

- A website portal with webinars, study guides, test preparation sessions, access to counseling documents and counseling resources.
- An optional live group training session to expand your knowledge and skills with hands-on training with experienced counselors and expert speakers.
- One online proctored testing session.

## MCUF Funding Makes Training Affordable or Free

### Curriculum Charges:

- No charge for the first 20 small credit unions to register (assets < \$100M)
- No charge for credit unions that subscribe to the CUNA Training Bundle
- \$416 discounted CUNA curriculum cost for all other participants

Training enhancements: Free of charge for all participants.

**2021 Program Begins in May with Testing in July** – Recommended study time approximately two hours per week/section with 8 total sections.

## Training can be used for:

- One-on-one counseling
- Member & Community Education
- Enhancing member interactions
- Enhancing lending and collections

## For all credit union staff:

- Branch management
- Member service
- Lending/collections
- Community educators

## New curriculum and only one test!

The 2021 program includes the updated CUNA comprehensive curriculum with one book and just one exam.

## Questions?

For more information contact Kathryn Hall  
800.262.6285, ext. 470  
Kathryn.Hall@mcuf.org



Register by April 2 to participate in the 2021  
Enhanced Self-Study Training Program

Contact: Kathryn Hall 800.262.6285, ext.470 or at Kathryn.Hall@mcuf.org





## Michigan Enhanced Financial Counseling Certification Training Registration

### Program Components:

- CUNA Curriculum in your choice of book or pdf format.
- Program enhancements in the Michigan Financial Counseling Training Website Portal:
  - Eight tutorial webinars, study guides, exam prep video
  - Tool Kit with resource materials, counseling documents, program guides and more
- **Certification testing:** To earn the Certified Credit Union Financial Counselor (CCUFC) designation, you must pass the CUNA exam. One online exam testing session will be offered in conjunction with the Michigan enhanced program on a date to be determined. Participants may also elect to test separately with a CUNA approved proctor, instructions for securing a proctor will be provided.

### Curriculum Order and Cost: Choose one option below:

- No charge for the first 20 small credit unions to register (assets < \$100M). Please contact Kathryn Hall to determine eligibility.
  - Please send me the pdf version of the curriculum electronically
  - Please ship me the curriculum in print/book format (additional shipping cost will apply)
- No charge for credit unions that have purchased a subscription to the CUNA Training Bundle. If you need to confirm that your credit union subscribes, contact CUNA at [hello@cuna.coop](mailto:hello@cuna.coop) or call 800-356-9655.
- \$416 discounted CUNA curriculum cost for all other participants:
  - Please send me the pdf version of the curriculum electronically
  - Please ship me the curriculum in print/book format (additional shipping cost will apply)

**No Additional Cost for Training Enhancements (a \$375 value):** The Michigan Credit Union Foundation covers the costs of the webinars and live training and testing session. Therefore, there will be no additional participation fee to credit unions for these program enhancements.

Participation in these training enhancements is strongly recommended but not mandatory for certification:

- **MCUF FiCEP Student Portal - Webinars, Test Preparation Videos and Counseling Forms**
- **One online group proctored certification testing session:** Specific date to be announced. Students may also arrange for separate individual test proctoring on their own.
- **One full-day live training enhancement session:** With expert speakers in the fall of 2021 with location and date to be determined.

Participant Name: \_\_\_\_\_ Title: \_\_\_\_\_

Credit Union: \_\_\_\_\_ Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

The **Michigan Credit Union Foundation** is proud to support your credit union's participation in the Enhanced FiCEP Training. By participating in this program, you acknowledge this MCUF funding and agree that your credit union's name may be used in MCUL & Affiliates and MCUF publications and marketing.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Please return this registration form to Kathryn Hall ([kathryn.hall@mcul.org](mailto:kathryn.hall@mcul.org)) by April 2, 2021.**